

Cancellation and Refund Policy

- 1. We require 24 hours notice for booking cancellations, please contact us as soon as possible if you need to cancel or reschedule in order to avoid being charged a cancellation fee.
- 2. If you have paid for a full term of lessons and we have to cancel a lesson due to wet weather, you will be issued credit for that lesson.
- 3. If you have paid for an individual lesson and we have to cancel it due to wet weather, you will be issued credit for that lesson.
- 4. If you cannot attend a lesson you have booked due to any reason, you will be issued credit only if you give more than 24 hours notice.
- 5. If you cannot attend a lesson that you have already paid for and you have not given 24 hours notice, you will not be issued credit for that lesson.
- 6. If your lesson starts but finishes early due to wet weather, you will still be charged for the lesson/not issued credit.
- 7. Credit can be used towards any future lessons, if you would rather have your money back please get in touch with us.